



Quality Policy

Vision

Our goal is to be the leader in Friction Management in every market we serve, to the betterment of our customers, employees and our shareholders.

Mission

Our Mission is to continuously create consistent value for our customers and supply chain partners that will maximize shareholder value and long-term earnings growth.

We will do this by managing our business with integrity and the highest ethical standards, while operating in a socially responsible manner with particular attention on the satisfaction & well-being of our colleagues and the communities we serve.

To fulfill the mission, the policy is to maintain a practical but comprehensive Quality System based on its stated commitment to customer satisfaction and continual improvement.

The policy embraces the following key principles:

The satisfaction of customers, both external and internal, shall be the primary focus of the quality management activities.

Systems and controls shall be prevention based to ensure defect free product.

Stake holders are integral to the quality process; the organization shall work closely with them to meet the stated goal.

All employees shall be encouraged and empowered to participate in quality improvement activities through teamwork.

Management is committed to implement the Quality Policy through active participation and lead by example.

A handwritten signature in black ink, appearing to read 'D.S.S.' followed by a stylized flourish.

**DEVESH SINGH SAHNEY
MANAGING DIRECTOR.**

02.01.2014